

# Terms of Service – Slouchy Club Clothing

*Effective Date: August 6, 2025*

Welcome to slouchyclub.com, the official online store of Slouchy Club Clothing. By accessing or using our website, you agree to be bound by the following terms and conditions. Please read them carefully.

If you do not agree to these Terms of Service, you may not access or use the Site.

## 1. Company information

Slouchy Club Clothing  
Sint Oedenrodeseweg 67  
5681 PJ Best, The Netherlands  
Email: [info@slouchyclubclothing.com](mailto:info@slouchyclubclothing.com)

This Site is owned and operated by Slouchy Club Clothing, registered and based in the Netherlands.

## 2. Applicability

These Terms of Service apply to all visitors, users and customers of our website and cover the use of our services, products, and online store. Additional policies such as our **privacy policy** and **refund policy** also apply and form part of these Terms.

## 3. Products and availability

We offer fashion apparel and accessories. All product descriptions, images, prices and availability are subject to change without notice. We reserve the right to discontinue any product at any time.

While we aim to display accurate product colors and details, actual colors may vary depending on your screen settings. We cannot guarantee that your device will display colors accurately.

## 4. Pricing & payment

All prices listed are in euros (€) and include VAT unless otherwise stated.

We accept the following payment methods via **Mollie**:

- iDEAL
- Visa
- MasterCard
- Apple Pay

Payments must be completed before we ship any products. In case of failed or reversed payments, we reserve the right to cancel or suspend the order.

## 5. Shipping & delivery

We ship orders using **Sendcloud** and its partnered carriers. Shipping costs and estimated delivery times are displayed at checkout.

Delays due to customs, incorrect addresses, or postal issues are beyond our control. You are responsible for providing accurate shipping information.

## **6. Returns & refunds**

You have the right to return your order within **14 days** of receiving it, as outlined in our **refund policy**. Returned items must be in original condition and packaging.

We do not accept returns for:

- Used or worn items
- Items marked as final sale
- Gift cards

Please read our full **Refund policy** for instructions and conditions.

## **7. User accounts**

You may choose to create an account on our website. You are responsible for maintaining the confidentiality of your account credentials. We are not liable for any unauthorized access caused by your negligence.

We reserve the right to suspend or delete accounts if we suspect misuse or fraudulent activity.

## **8. Intellectual property**

All content on this Site including but not limited to logos, images, text, graphics, designs, and trademarks is the property of Slouchy Club Clothing or its content suppliers. Unauthorized reproduction, distribution, or use of any content is strictly prohibited.

## **9. Prohibited use**

You agree not to use the website or its content:

- For any unlawful purpose
- To solicit others to perform illegal acts
- To violate international, EU or Dutch regulations or laws
- To infringe upon our intellectual property rights
- To submit false or misleading information
- To upload or transmit viruses or any malicious code
- For spamming, phishing, or hacking

Violation of these terms may result in termination of your access.

## **10. Limitation of liability**

We make every effort to provide a secure, user-friendly experience. However, we do not guarantee that the Site will be error-free or uninterrupted.

To the extent permitted by law, Slouchy Club Clothing shall not be liable for any:

- Indirect, incidental or consequential damages
- Loss of data, profits, or business opportunities
- Damages resulting from product misuse, shipping delays, or website outages

## **11. Warranties**

Products are provided “as is” without warranties of any kind, unless otherwise stated under Dutch or EU consumer law. Your statutory rights as a consumer remain unaffected.

## **12. Governing law**

These Terms shall be governed and interpreted in accordance with the laws of the Netherlands and applicable EU regulations.

Disputes arising out of or in connection with these Terms shall be submitted to the competent court in the Netherlands, unless EU consumer law provides otherwise.

## **13. Changes to These Terms**

We reserve the right to update or change these Terms at any time. Updates will be posted on this page with the revised effective date. It is your responsibility to review these terms periodically.

Continued use of the website after changes constitutes acceptance of the updated Terms.

## **14. Contact information**

If you have any questions about these Terms of Service, please contact us at:

**Email:** [info@slouchyclubclothing.com](mailto:info@slouchyclubclothing.com)

**Address:** Sint Oedenrodeseweg 67, 5681 PJ Best, The Netherlands