

Privacy Policy – Slouchy Club Clothing

Effective date: August 6, 2025

At Slouchy Club Clothing, your privacy matters.

This Privacy Policy outlines how we collect, use, and protect your personal information when you visit or make a purchase through our website: slouchyclub.com. Whether you're browsing our latest drops or placing an order, we want you to know exactly how your data is handled transparently and securely.

We are based in the Netherlands and operate in accordance with the General Data Protection Regulation (GDPR) and other applicable privacy laws.

If you have any questions, feel free to reach out. We're here to help.

1. Who we are

Slouchy Club Clothing
Sint Oedenrodeseweg 67
5681 PJ Best, The Netherlands
Email: info@slouchyclubclothing.com

Slouchy Club Clothing is the data controller for all personal information collected through this website.

2. Information We Collect

We only collect the information we need to run our business, provide our services, and improve your experience. This includes:

- *Information you provide*
When you:
 - Place an order
 - Contact us via email or form
 - Create an account
- *We may collect*
 - Full name
 - Shipping and billing address
 - Email address
 - Phone number
 - Payment details (processed securely via Mollie – we do not store this data ourselves)
 - Any other information you choose to share
- *Information we collect automatically*
When you visit our website, we may collect:
 - IP address
 - Browser type and device information
 - Pages visited, time spent, clicks
 - Referring URLs

This data is collected using cookies and similar technologies (see section 4).

- *Information from third parties*

We may receive personal data from:

- Sendcloud (for order fulfillment and tracking)
- Mollie (for payment processing: iDEAL, MasterCard, VisaCard, Apple Pay)
- Analytics or advertising tools (only with your consent)

3. Why we use your data

We use your data to:

- Process and deliver your order
- Communicate about your purchase
- Respond to customer service inquiries
- Improve our website and customer experience
- Send marketing emails (only with your consent)
- Prevent fraud and ensure security
- Fulfill legal obligations (e.g. tax laws)

Legal basis for processing your data under the GDPR:

- Contractual necessity
- Legitimate interest
- Consent (where required)
- Legal obligation

4. Cookies and Tracking

We use cookies to ensure the website works properly, to analyze traffic, and (with permission) to show relevant promotions.

You'll be asked to accept or manage cookies when you visit the site for the first time. You can change these preferences at any time via your browser settings.

Types of cookies we use

- Essential cookies needed for site functionality
- Analytics cookies to understand how users interact
- Marketing cookies to personalize ads and offers (only if you opt in)

We do not use third-party tracking tools without your explicit consent.

5. Who we share your data with

We only share your information when necessary for our services. This may include:

- Sendcloud for shipping and delivery
- Mollie for secure payment processing

- Email providers for order confirmations and newsletters
- IT service providers for hosting and website functionality
- Government authorities if legally required

We do not sell or rent your personal data.

6. Data retention

We retain personal data only as long as necessary:

- Order data: 7 years (for tax/legal purposes)
- Contact forms: Up to 2 years
- Account data: As long as your account is active

After these periods, your data will be securely deleted or anonymized.

7. How we protect your data

We use a combination of technical and organizational measures to keep your data safe, including:

- SSL encryption
- Secure servers
- Access control protocols
- Reputable third-party platforms (e.g. Mollie, Sendcloud)

Please remember that no method of online transmission is 100% secure, but we do our best to keep your data protected.

8. Your Rights

As an EU resident, you have the right to:

- Access your personal data
- Correct inaccurate information
- Request deletion (in certain cases)
- Withdraw consent for marketing
- Object to or restrict data processing
- Request a copy of your data (data portability)

To exercise any of these rights, contact us at info@slouchyclubclothing.com. We may ask you to verify your identity before we process your request.

If you're not satisfied with how we handle your data, you may file a complaint with the Dutch Data Protection Authority

9. Children's Privacy

Our website is not intended for anyone under the age of 16. We do not knowingly collect personal data from minors. If we become aware that we've collected data from a child, we will delete it promptly.

10. Changes to This Policy

We may update this Privacy Policy occasionally, for example, to reflect changes in law, technology, or our services. The updated version will always be posted on this page with a new effective date.

We encourage you to review it regularly.

11. Contact

Have a question about this Privacy Policy or your data?

Email: info@slouchyclubclothing.com

Address: Sint Oedenrodeseweg 67, 5681 PJ Best, The Netherlands